

PRIMARY SECURITIES LTD

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## FINANCIAL SERVICES GUIDE (FSG)

YOUR QUESTIONS	MY ANSWERS
What is the purpose of this Financial Services Guide?	The financial services guide provides you with information to help you decide whether to use the financial services offered by <b>Primary</b> Securities Ltd and Ausbiz Capital Investments Pty Ltd.
Who is the authorising licensee?	Primary Securities Ltd, ABN 96 089 812 635, AFSL 224107.
Who is Primary Securities Ltd?	Primary Securities Ltd is licensed under the Corporations Act, to provide financial services. Primary Securities Ltd is an entity in the Non Correlated Group of Companies incorporated under the Corporations Act.
	Primary Securities Ltd, through its authorised representatives, can provide general financial product advice in respect of:
	<ul> <li>Basic Deposit Products;</li> <li>Deposit products other than Basic Deposit Products</li> <li>Derivatives;</li> </ul>
	<ul> <li>Managed Investment Schemes excluding investor directed portfolio services; and</li> <li>Securities.</li> </ul>
	Primary is also authorised to deal in financial product transactions in respect of:
	<ul> <li>Derivatives;</li> <li>Managed Investment Schemes excluding investor directed portfolio services; and</li> <li>Securities.</li> </ul>
	The three Directors of Primary Securities Ltd have between them a combination of legal and commercial qualifications including qualifications in accountancy and tax and other relevant business

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	experience. The Chairman of Primary Securities Ltd, Robert Garton Smith, has more than 30 years of experience in managed investments and similar forms of investment.
What services can be provided to me?	Ausbiz Capital Investments Pty Ltd provides a portfolio alert (GA) service to retail investors. It also affords retail investors with the opportunity to participate in capital raises.
	These services are general financial product advice only. This means that the advice does not relate specifically to you and therefore may not be appropriate to your particular financial needs, objectives, financial circumstances and best interests. You should take this into account before deciding whether or not to act on the advice given to you. It is strongly advised that you obtain your own independent legal, financial, tax and investment advice before taking any action.
Who will be responsible for the advice given to me?	Primary Securities Ltd, as the Australian Financial Services Licensee is responsible for the advice and services provide by its appointed authorised representatives. Details of the relevant authorised representative are set out at the end of this document.
How is the authorised representative remunerated (including commission) for the services provided?	Ausbiz Capital Investments Pty Ltd receives income from you by selling you a subscription to its model portfolio service.
	In the case of a capital raises, Ausbiz Capital Investments Pty Ltd may receive a percentage of the capital raised. Where we receive payments in this way, it will be explained in the disclosure document.
	Staff may receive discretionary bonuses from time to time based on their sales performance.
How can I transact with you?	You can give instructions to your authorised representative by mobile telephone, or landline, mail, or email. Primary Securities Ltd's contact details are set out at the beginning of this document, if you prefer to contact them.
What fees will be charged to me?	Portfolio alert service:
	You will pay a monthly subscription fee of \$125 (including GST) or an annual payment of \$1320 (including GST) to access the portfolio alert service.
	Capital raises:
	We will not charge you any fees to participate in capital raises. Please refer to the disclosure documents for each capital raise for information about any costs associated with the specific opportunity.

YOUR QUESTIONS	MY ANSWERS
What other documentation can I expect to receive?	If you are offered access to a capital raise you will receive disclosure documents for that transaction. This will generally involve a prospectus and may include other documents.
How is my personal information dealt with?	Your personal information will be dealt with in accordance with Ausbiz Capital Investments Pty Ltd's privacy policy which is available on request.  Alternatively, it can be viewed at <a href="https://ausbizcapital.com.au/privacy-policy.">https://ausbizcapital.com.au/privacy-policy.</a>
Do you have compensation arrangements in place?	Primary Securities Ltd has professional indemnity insurance in place that covers the financial services it provides. This cover is subject to terms and exclusions and meets the requirements under Regulatory Guide RG126 and Section 912B of the Corporations Act 2001.
Who can I complain to if I have a complaint about the financial service?	If you have any complaint about the service provided to you, you should contact your adviser and tell him about your concerns.  If you are not satisfied with the manner in which we have dealt with your complaint, you may contact Primary's Complaints Officer, Anna Catelli on 08 9430 5262 or by email anna@noncorrelatedgroup.com  Primary has a formalised client complaint resolution procedure. All complaints are reviewed and investigated by Primary's Complaints Officer. If you make a complaint, our first response will be to contact you to discuss the complaint and to register a formal record of such complaint. We will try to resolve your complaint quickly and fairly.
Who can I contact if I am unsatisfied with how a complaint was handled?	If, despite our best efforts, you believe your complaint has not been satisfactorily dealt with, we offer clients the use of an independent industry arbiter, namely, the Australian Financial Complaints Authority (AFCA). Primary has agreed not to contest a final resolution from AFCA.
	You can contact AFCA by writing to:
	Australian Financial Complaints Authority  Telephone Toll Free: 1300 931 678
	Mail GPO Box 3, Melbourne VIC 3001
	Website info@afca.org.au
	Trobance   Inflowared.org.do

## **AUTHORISED REPRESENTATIVE DETAILS**

YOUR QUESTIONS	MY ANSWERS
Who is my authorised representative?	Your authorised representative is Ausbiz Capital Investments Pty Ltd which was appointed as an authorised representative on 1 May 2025. Ausbiz Capital Investments Pty Ltd's authorised representative number is 1314938.
	Ausbiz Capital Investments Pty Ltd has appointed Simon Van Es and Angus Agnew to carry out the authorised representative functions. Their authorised representative numbers are 1314951 and 1314952 respectively.
What are the contact details of my authorised representative?	Simon Van Es Address: Level 22 300 Barangaroo Avenue BARANGAROO NSW 2000 Email: simon@ausbizcapital.com.au Mobile: 0414559418 Phone: 1300 687 941
	Angus Agnew Address: Level 22 300 Barangaroo Avenue BARANGAROO NSW 2000 Email: angus@ausbizcapital.com.au Mobile: 0481612608 Phone: 1300 687 941
Does my authorised representative have any associations that should be disclosed?	None that we are aware of.
Does my authorised representative have any conflicts of interest or soft dollar benefits?	To the best of Primary Securities Ltd's knowledge, no. Ausbiz Capital Investments Pty Ltd is required to keep a register of alternative remuneration which shows any payment other than fees and commissions which may be received from fund managers or product providers. This register is available with 7 days' notice.

Date of completion: 28 July 2025